

Privacy Policy

At CIROS, we respect your privacy and adhere to the European Union's General Data Protection Regulation (GDPR) rules to protect your personal data. We collect and process your information solely for legitimate purposes, and you have the right to access, rectify, or request erasure of your data. This privacy policy will explain how CIROS uses the personal data we collect from you when you use our website.

What data do we collect?

CIROS collects the following data:

Email address

First name and last name

Phone number

Address (State, Province, ZIP/Postal code, City)

Card information (for membership billing purposes)

How do we collect your data?

You directly provide CIROS with most of the data we collect. We collect data and process data during:

Membership management and communication

Event registration and participation

Conducting surveys or providing feedback

Use or view our website via your browser's cookies.

CIROS may also receive your data indirectly from the following sources:

Third-party services

Cookies

How will we use your data?

CIROS collects your data so that we can:

Process your order and manage your account.

Send you newsletters and updates on general information regarding CIROS.

When CIROS processes your order, it may send your data to, and use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

CIROS securely stores your data through the Wix services, as well as an internal membership database which only the Board President and Secretary may access. This information is deleted once you give up your membership.

CIROS may keep your data only for as long as is necessary for the purposes of this Privacy Policy. Once this period has expired, we will delete your data from the Wix service.

What are your data protection rights?

CIROS would like to make sure that you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access: You have the right to request CIROS for copies of your personal data. We may charge you a small fee for this service.

The right to rectification: You have the right to request that CIROS correct any information you believe is inaccurate. You also have the right to request CIROS to complete the information you believe is incomplete.

The right to erasure: You have the right to request that CIROS erase your personal data, under certain conditions.

The right to restrict processing: You have the right to request that CIROS restrict the processing of your personal data, under certain conditions.

The right to object to processing: You have the right to object to CIROS's processing of your personal data, under certain conditions.

The right to data portability: You have the right to request that CIROS transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@cirosthehague.com

Cookies

Cookies are small text files that are used to store small pieces of information. They are stored on your device when the website is loaded on your browser. These cookies help us make the website function properly, make it more secure, provide a better user experience, understand how the website performs, and analyze what works and where it needs improvement.

How do we use cookies?

Like most online services, our website uses first party and third-party cookies for several purposes.

First-party cookies are mostly necessary for the website to function the right way, and they do not collect any of your personally identifiable data.

The third-party cookies used on our website are mainly for understanding how the website performs, how you interact with our website, keeping our services secure, providing advertisements that are relevant to you, and all in all providing you with a better and improved user experience and help speed up your future interactions with our website.

What types of cookies do we use?

Our website uses:

Essential Cookies: Some cookies are essential for you to be able to experience the full functionality of our site. They allow us to maintain user sessions and prevent any security threats. They do not collect or store any personal information. For example, these cookies allow you to log in to your account and add products to your basket, and checkout securely.

Statistical Cookies: These cookies store information like the number of visitors to the website, the number of unique visitors, which pages of the website have been visited, the source of the visit, etc. These data help us understand and analyze how well the website performs and where it needs improvement.

Functional Cookies: These are the cookies that help certain non-essential functionalities on our website. These functionalities include embedding content like videos or sharing content of the website on social media platforms.

Preference Cookies: These cookies help us store your settings and browsing preferences like language preferences so that you have a better and more efficient experience on future visits to the website.

How to Manage Cookies

Should you decide to change your preferences later through your browsing session, you can click on the "Privacy & Cookie Policy" tab on your screen. This will display the consent notice again enabling you to change your preferences or withdraw your consent entirely.

In addition to this, different browsers provide different methods to block and delete cookies used by websites. You can change the settings of your browser to block/delete the cookies. To find out more about how to manage and delete cookies, visit www.allaboutcookies.org.

Privacy Policies of other Websites

We do not sell, trade, or otherwise transfer your personal data to third parties without your

explicit consent, unless required by law or for specific purposes related to our activities.

The CIROS website contains links to other websites. Our privacy policy applies only to our

website, so if you click on a link to another website, you should read their privacy policy.

Changes to our Privacy Policy

CIROS keeps its privacy policy under regular review and places any updates on this web page.

This privacy policy was last updated on: 24.08.2023.

How to contact us

If you have any questions about CIROS's privacy policy, the data we hold on you, or you would

like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@cirosthehague.com

Or write to us at: Turfmarkt 104, 2511 DC, Den Haag, The Netherlands

How to contact an appropriate authority

Should you wish to report a complaint or if you feel that CIROS has not addressed your concern

in a satisfactory manner, you may contact the Advisory Board.

Email: advisory@cirosthehague.com

Address: Turfmarkt 104, 2511 DC, Den Haag, The Netherlands

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